

Faculty of Economics and Business Studies

# SUBJECT TEACHING GUIDE

# 791 - Management Skills

## Master's Degree in Business Administration

### Academic year 2023-2024

1. IDENTIFYING DATA									
Degree	Master's Degree in Business Administration		Type and Year	Compulsory. Year 1					
Faculty	Faculty of Economics and Business Studies								
Discipline	Obligatory Subjects								
Course unit title and code	791 - Management Skills								
Number of ECTS credits allocated	2,5	Term Semest		er based (2)					
Web									
Language of instruction	Spanish	English Friendly	No	Mode of o	delivery	Face-to-face			

Department	DPTO. ADMINISTRACION DE EMPRESAS	
Name of lecturer	ANTONIO MARTIN HERNANDEZ	
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Office	Edificio de las Facultades de Derecho y Ciencias Económicas y Empresariales. Planta: + 2. DESPACHO (E223)	
Other lecturers	MARIA DOLORES ODRIOZOLA ZAMANILLO	

### **3.1 LEARNING OUTCOMES**

- 1 Analyze different leadership styles.
- 2 Apply techniques to increase motivation and commitment in organizations.
- 3 Know models of negotiation and conflict management.
- 4 Know and treat stress in organizations.
- 5 Improve the presentations, reports, greatly in the English language.
- 6 Incorporate techniques for effective management of meetings, time management and teamwork
- 7 final, taking techniques to manage teams and enhance the impact and influence of others for the sake of greater

effectiveness and efficiency.

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#### 4. OBJECTIVES

- 1. Reflect on the existing leadership styles and desirable according to the context it occurs.
- 2. Learn techniques for conflict management and negotiation.
- 3. Know teamwork techniques and how to improve the cohesion thereof.
- 4. Acquire formulas for organizing and managing meetings effectively.

6. COI	6. COURSE ORGANIZATION				
	CONTENTS				
1	LEADERSHIP AND YEARS OF LEADERSHIP AND MOTIVATION INDIVIDUAL AND GROUP				
2	Conflict management and negotiation				
3	ORGANIZATION AND MANAGEMENT MEETINGS				
4	Presentations, stress management, selling self.				

7. ASSESSMENT METHODS AND CRITERIA								
Description	Туре	Final Eval.	Reassessn	%				
Jobs group	Work	No	Yes	30,00				
Individual jobs.	Work	No	No	10,00				
Written final exam	Written exam	Yes	Yes	60,00				
TOTAL 100,00								
Observations								
Evaluable activities that are not recoverable are justified by the fact that they are exercises and activities that are continuously developed in the classroom and that cannot be repeated. All activities could, if necessary, be carried out electronically.								
Observations for part-time students								

Students who prove part-time may be examined only in the final exam with a 100% weighting.

#### 8. BIBLIOGRAPHY AND TEACHING MATERIALS

#### BASIC

- ? DOLAN, S.L., VALLE CABRERA, R., JACKSON S.E. Y SCHULER, R.S. (2003): La Gestión de los recursos humanos. Preparando profesionales para el siglo XXI. McGraw-Hill. Madrid.
- ? FERNÁNDEZ LOPEZ, J. (2006): Gestión por competencias. Madrid. Prentice Hall.
- ? VALERO MATAS, J., FERNÁNDEZ ACEBO, J. y MATEO RODRÍGUEZ, M. (2002): Casos de recursos humanos y relaciones laborales. Pirámide. Madrid.
- ? VALERO MATAS, J., LAMOCA, M., MARTÍN HDEZ., A. (2008): Recursos Humanos. Tecnos.Madrid.