

Conditions for the accommodation service with a family

1. This accommodation service is for students who are taking part in the Courses in Spanish as a Foreign Language organized by the University of Cantabria Language Center.
2. The availability of host families at any particular time will determine which family a student is assigned to.
3. Stays are for a minimum of 15 nights.
4. The Language Centre will pay the family the accommodation costs directly. This amount covers a minimum of 15 nights. There is a charge that covers the Language Center's management costs, which is 10% of the price of accommodation. In no case will this charge be reimbursed.

The student will pay the Language Center for a minimum of 15 nights plus the management costs. The deadline for payment is 20 days before the student's arrival. The Language Center will send information about the family when confirmation of payment is received.

5. The student will pay the cost of the rest of their homestay directly to the family, unless they have made one payment for the whole period. The date and means of payment will be agreed upon jointly by the family and the student, but payment is generally made at the beginning of each week. This is the formula that has been recommended to families.
6. Accommodation is a single room.
7. Accommodation is full board. The student will have breakfast, lunch and dinner with the family. He/she will have to adapt to the daily routine of the home and he/she will inform the family in advance when he/she is not going to eat at home. The cost of eating out will not be deducted from the total daily rate.
8. Washing and ironing will be done at least once a week. Bed linen and towels will also be changed at least once a week.
9. During the time of their stay, students will have access to the home at any time of the day or night. For this reason, keys to the house will be given to each student.
10. Hot water will be available all day and night.
11. Medical assistance: students have their own country's insurance. In the event of needing medical attention, the student will be responsible for paying any fees incurred.
12. Outgoing phone calls may not be made on the house phone. However, incoming calls may be received or collect calls made.
13. Only when the family gives prior permission may friends be taken to the house.